



MINSTER SURGERY

PATIENT LIAISON GROUP
NEWSLETTER - MAY 2013

ANNUAL SPRING FAYRE

This years SPRING FAYRE will be held on

SATURDAY 18TH MAY - 9.00 AM TO 1.00 PM
@ "OLD SCHOOLS" HALL MINSTER
***** FREE ENTRY *****

All Tables have now been sold for this event so come early to grab the best bargains!

Please see our separate advert on page ? of this issue, or ring 821200 for further information.

All monies raised this year will go towards our main project to purchase "the latest"
"24 HOUR BLOOD PRESSURE MONITOR"
which has been identified as extremely beneficial to the surgery by the Practice Partners,
and an extra facility for our patients, rather than having to attend hospital for such tests.

ARE YOU A TIME WASTER ?

Last month 77 Patients failed to attend for their Doctor's appointment.
Last month 39 Patients failed to attend for their Nurse's appointment.

THAT'S A TOTAL OF 116 MISSED APPOINTMENTS !
THAT'S A TOTAL OF 116 WASTED APPOINTMENTS !
THAT'S A TOTAL OF 116 OTHER PATIENTS THAT COULD HAVE BEEN SEEN !

Based on a typical 10-15 minute appointment, that is the equivalent of :
ONE DOCTOR SITTING THERE DOING NOTHING FOR NEARLY TWO DAYS !!!
ONE NURSE SITTING THERE DOING NOTHING FOR ONE WHOLE DAY !!!

SO STOP WASTING TIME AND MONEY ! DON'T NEED IT ? CANCEL IT !
You never know!
ONE DAY IT COULD BE YOU THAT URGENTLY NEEDS AN APPOINTMENT !

BLOOD PRESSURE READINGS

Just a reminder to those patients advised to do so, please take a "Blood Pressure Reading" each time you visit the surgery, and then hand into Reception for recording.
Thank You.

A BIG THANK YOU

We have recently received two very generous donations towards our fund raising project :

1. "Audrey and Shirley's Charity Dance"
2. A Patient of Dr Elliott's in gratitude to his personal care.

We would like to thank all those concerned for their support and generosity and expressed our personal thanks.

SURGERY CLOSURE DAYS

Bank Holidays : Monday 6th May and Monday 27th May
 Closed All Day

Training Days : Tuesday 21st May and Tuesday 18th June
 Closed From Midday Onwards

Should you need to see a Doctor during these times , please call "Doctors on Call" via the normal surgery number - Thanet 821333.

Or you can call "NHS Direct" on 0845 46 47 for confidential health advice and information for you and your family.

Also, a new service is being introduced : "NHS 111 SERVICE"

This is for less urgent cases, rather than calling " 999 ", but where you need medical help fast, but it is not life threatening.

Further details can be found on their web site at www.nhs.uk/111/

PATIENT GROUP MEETING

If you have any issues you would like to raise at our meeting in May or require further information on any of the above, then please contact :

Ken Self on Thanet 821200