



## MINSTER SURGERY

### **PATIENT LIAISON GROUP** **NEWSLETTER - APRIL 2013**

#### ANNUAL SPRING FAYRE

This years SPRING FAYRE will be held on

SATURDAY 18TH MAY - 9.00 AM TO 1.00 PM  
@ "OLD SCHOOLS" HALL MINSTER

We have already received several enquiries for tables and they usually sell out very fast - especially the LARGE ONES! so .....

**BOOK EARLY TO AVOID DISAPPOINTMENT !**

Please see our separate advert on page ? of this issue, or ring 821200 for further information.

All monies raised this year will go towards our main project to purchase an additional  
"24 HOUR BLOOD PRESSURE MONITOR"

which has been identified as extremely beneficial to the surgery by the Practice Partners, and an extra facility for our patients, rather than having to attend hospital for such tests. The total cost of this project will be approximately £1400 and you can keep up to date with our progress on our web site and on our notice board in the surgery.

#### BLOOD PRESSURE READINGS

Just a reminder to those patients advised to do so, please take a "Blood Pressure Reading" each time you visit the surgery, and then hand into Reception for recording. Thank You.

#### DIFFICULTY IN GETTING AN APPOINTMENT - ONE REASON WHY!

Last month 58 Patients failed to attend for their Doctor's appointment.  
Last month 46 Patients failed to attend for their Nurse's appointment.

THAT'S A TOTAL OF 104 MISSED APPOINTMENTS !

THAT'S A TOTAL OF 104 WASTED APPOINTMENTS !

THAT'S A TOTAL OF 104 OTHER PATIENTS THAT COULD HAVE BEEN SEEN !

SO PLEASE REMEMBER - CANCEL ANY APPOINTMENT THAT YOU NO LONGER NEED - SO THAT OTHERS MAY BENEFIT.

You never know!

ONE DAY IT COULD BE YOU THAT HAS DIFFICULTY IN GETTING AN APPOINTMENT !

#### SURGERY CLOSURE DAYS

Easter Holiday Arrangements : Good Friday 29th March - Closed All Day  
Easter Monday 1st April - Closed All Day

Training Days : Tuesday 16th April and Tuesday 21st May  
Closed From Midday Onwards

Should you need to see a Doctor during these times , please call  
“Doctors on Call” via the normal surgery number - Thanet 821333.

Or you can call :

“NHS Direct” on 0845 46 47 for confidential health advice and information for you and your family.

Thank You.

#### PATIENT GROUP MEETING

If you have any issues you would like to raise at our meeting in April or require further information on any of the above, then please contact :

Ken Self on Thanet 821200 or Jeanne Lawrence on 821049